

CVFiber Privacy Policy Overview

This CVFiber Privacy Policy Overview addresses how we protect the privacy of personal information that our customers are asked to provide. We collect and use individual customer information, including personally identifiable information, to perform our daily business of providing Internet and related services (such as phone service). We also collect and use website, network, and other service usage statistics that are critical to our operating the CVFiber network today and improving it for tomorrow.

CVFiber is a nonprofit municipal entity, and as such we work continuously to respect our customers' desire for privacy. Any information we collect is used for the purpose of providing our customers with the best service possible. We may also use customer information to protect customers, employees, and property against fraud, theft, or abuse, and to maintain good customer relations.

We do not sell customer information or usage statistics to anyone. All information obtained through customer registration or the use of our website is used for CVFiber's purposes only.

We do not release customer information to third parties except when needed to operate or improve our network, website, and other services, or when required by law, or to protect the safety of customers, employees, or property. Some examples include:

- We must share information with contracted vendors in order to operate our network, contingent on their upholding customer privacy as we would.
- We are required to release the information if served with valid legal process.

Everyone at CVFiber, including employees, vendors, and other representatives, is responsible for safeguarding our customers' information and all communications between you and us. We strive to ensure that the information we obtain and use is accurate. We encourage our customers to notify us if there are any errors in obtained information or concerns regarding this privacy commitment.